

RAN-2408000604040002
S. Y. B. Com. (Sem.-IV) Examination April - 2026
AEC - English Proficiency and Life Skills - IV
[Total Marks: 25]
સૂચના : / Instructions

- (1) ઉપરોક્ત દર્શાવેલ વિગતો ઉત્તરવહી પર અવશ્ય લખવી.
Fill up strictly the above details on your answer book
- (2) Figures to the right indicate full marks of the question
- (3) All questions are compulsory.
- (4) Indicate clearly the options you attempt

Seat No.:

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Student's Signature

Q. 1. Choose the correct answer from the given options(Any ten)
10

1. Who has authored the story "*Legal Alien*"?
 - (a) Heinrich Boll
 - (b) G.G Joshi
 - (c) Crystal Butungi
 - (d) Leo Tolstoy
2. Who was the social science teacher of P.3.K class?
 - (a) Mr. Muhangazima
 - (b) Miss Nakanwagi
 - (c) Miss Nagasaki
 - (d) Sudha Murthy
3. Ali had given five golden guineas to _____.
 - (a) Gokul Bhai
 - (b) Bakul Bhai
 - (c) Lakshmi Das
 - (d) Lakshmi pati
4. The Afro-American visa officer liked which Bollywood actress?
 - (a) Madhuri
 - (b) Sridevi
 - (c) Kajol
 - (d) Aishwarya
5. Where does the brother of Sudha Murthy live in America?
 - (a) Boston
 - (b) Berkeley
 - (c) Miami
 - (d) Bogota
6. For the last fifty years Ilyas and his wife seeking _____ and not finding it.
 - (a) Money
 - (b) Treasure
 - (c) Love
 - (d) Happiness
7. Give meaning of the phrasal verb "*figure out*."
 - (a) To begin something
 - (b) To finally understand
 - (c) To draw picture
 - (d) To prove
8. Give meaning of the idiom "*butterflies in my stomach*".
 - (a) To be nervous
 - (b) To be hungry
 - (c) To be happy
 - (d) Have stomach problem
9. Give meaning of the phrasal verb "*call on*".
 - (a) To call someone
 - (b) Visit someone
 - (c) See
 - (d) Identify

10. Give meaning of the idiom "*foot the bill*."
(a) Pay up the bill (b) Give the bill
(c) Ignore the bill (d) Look sad
11. Give meaning of the idiom "*piece of cake*".
(a) Very Expensive (b) Very Easy
(c) Comfortable (d) Tasty
12. Give meaning of the word "*remorse*".
(a) Peace (b) Holy
(c) Regret (d) Blame

Q. 2. (A) Answer the following briefly (Any Two) 4

1. What do you understand by self-esteem?
2. Why is the customer very important for any business?
3. Why do you think that cross-cultural communication skill is important?
4. What qualities are valued highly by Ilyas and his wife?

Q. 2. (B) Expand your ideas on the following topic (Any One) 4

1. A customer is the most important visitor on our premises.
2. The secret of life is not to do what you like, but to like what you do.

Q. 2. (C) Attempt any one of the following. 7

1. Write in 150 words about how an employee and customer can build good relationship between them. How do you think an organisation can benefit from such relations?
2. In a paragraph of 150 words write about your friend who travelled to another country and had both positive and negative experiences at the immigration counter in airports.
